

### about us

Big Yellow Umbrella is a not-for-profit community organisation that has been delivering child, family and community services across South-Western Sydney for over 30 years. Big Yellow Umbrella provides a wide range of programs and is committed to building strong, inclusive and cohesive communities where people of all ages and backgrounds are supported to connect to local services and community activities.

#### Connecting community, everyone, everywhere.

# our vision

Strong and empowered communities, where people of all ages and backgrounds are supported to actively participate in community life, reducing isolation and disadvantage and improving overall quality of life.

### our mission

To build and support inclusive, cohesive and emerging communities across South West Sydney.

## our values

- Forward Thinking and Innovative.
- Community Focused.
- Respectful and Inclusive
- Professional and Accountable
- Non-Political and Religious Affiliations



#### To build strong, inclusive and connected communities

- Support and engage the community through provisions of quality activities and services.
- Contribute to building a well-informed community.
- Develop strategies to connect people from diverse backgrounds in the community.
- Build partnerships with organisations and groups that enhance BYU's ability to respond to community needs.

### To enhance organisational capacity, efficiency and sustainability

- Ensure effective governance.
- Implement best practice.
- Evaluate service frameworks.
- Explore increasing the accessibility of its' services and productivity through the use of digital technology.
- Establish BYU as a responsible employer of choice.
- Managing risk.
- Ensure financial sustainability and business continuity

#### To build strong, inclusive and connected communities

- Develop collaborative partnerships to deliver effective services.
- Expand community consultation and engagement strategies to better understand community needs and issues.