

about us

Big Yellow Umbrella is a not-for-profit community organisation that has been delivering child, family, and community services across South West Sydney for over 35 years.

Rapid urbanisation of Macarthur has seen an influx of families from diverse backgrounds and cultures with a wide range of individual and family needs. Inadequate social infrastructure has further limited communities' ability to connect, to support and to be supported.

Big Yellow Umbrella is committed to understanding the evolving needs of our community and to create safe spaces and opportunities for people of all ages and backgrounds to connect with support services, community activities, and each other. Our aim is to build a stronger, inclusive, more tolerant, and interconnected community through a wide range of programs.

our vision

Strong and empowered communities, where people of all ages and backgrounds are supported to actively participate in community life, reducing isolation and disadvantage and improving overall quality of life.

our mission

To build and support inclusive, cohesive and emerging communities across South West Sydney.

our values

- ◆ Forward Thinking and Innovative
- ◆ Community Focused
- ◆ Respectful and Inclusive
- ◆ Professional and Accountable
- ◆ Non-Political and Religious Affiliations

Strategic Priorities

To build strong, inclusive connected communities

- ♦ Support and engage the community through provision of quality activities and services
- ♦ Contribute to building a well-informed community
- ♦ Develop strategies to connect people from diverse backgrounds in the community

To enhance organisational capacity, efficiency and sustainability

- ♦ Ensure effective governance
- ♦ Digital technology is used to increase accessibility and productivity
- ♦ Establish BYU as a responsible employer of choice
- ♦ Managing risk
- ♦ Ensure financial sustainability and business continuity

To build strong, inclusive connected services

- ♦ Develop collaborative partnerships with organisations and groups to deliver effective services and enhance BYU's ability to respond to community need
- ♦ Expand community consultation and engagement strategies to better understand community's needs and issues